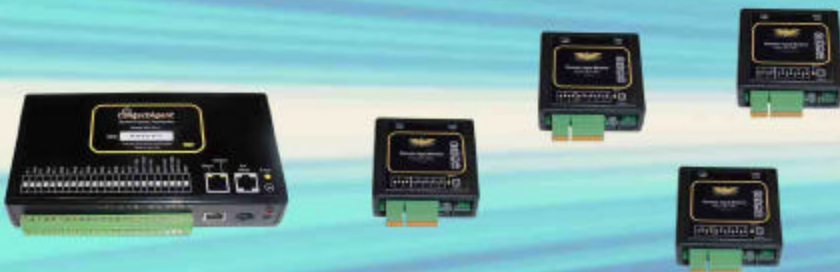


# *ContactAgent*

Modular Remote Monitoring System



*Control your world.*

# Introducing the *ContactAgent* "Point-Of-Use" Modular Monitoring Solution

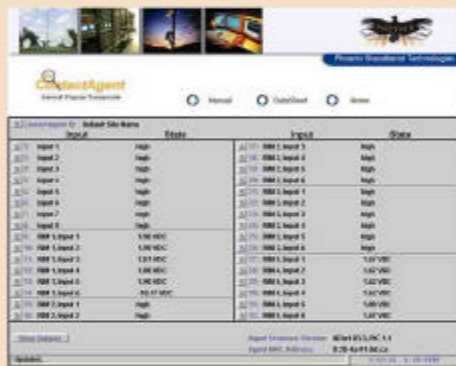
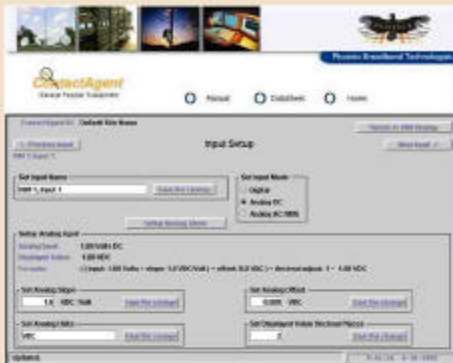
## System description

*ContactAgent* is a modular, "point-of-use" remote monitoring and control system. The system consists of the *ContactAgent* Master Unit, plus RIM (Remote Input Module) and ROM (Remote Output Module) remote expansion modules. The *ContactAgent* Master Unit has built-in capability to monitor up to 8 digital contact-closure inputs, plus the ability to control 2 contact-closure outputs. The capability of the Master Unit can be easily expanded through the use of RIM and ROM slave modules placed at the point of use and connected to the Master Unit with common CAT-5 ethernet cabling. All communications between master and slave units, including operating power for the slave units, is passed over this single interconnection "daisy-chain", greatly simplifying the wiring task.

Each of up to 4 additional RIM modules adds 6 additional monitored inputs to the system, plus local AC utility power monitoring and point-of-use temperature and humidity (option). Each RIM input can be programmed to respond to contact-closures or it can measure analog voltages. When programmed as analog monitoring points, each input has a DC measurement range of +/- 12VDC with accuracy of +/- 2% and measurement resolution of 25mV. A special RMS analog mode allows an input to measure 50-60Hz AC voltages of arbitrary waveform.

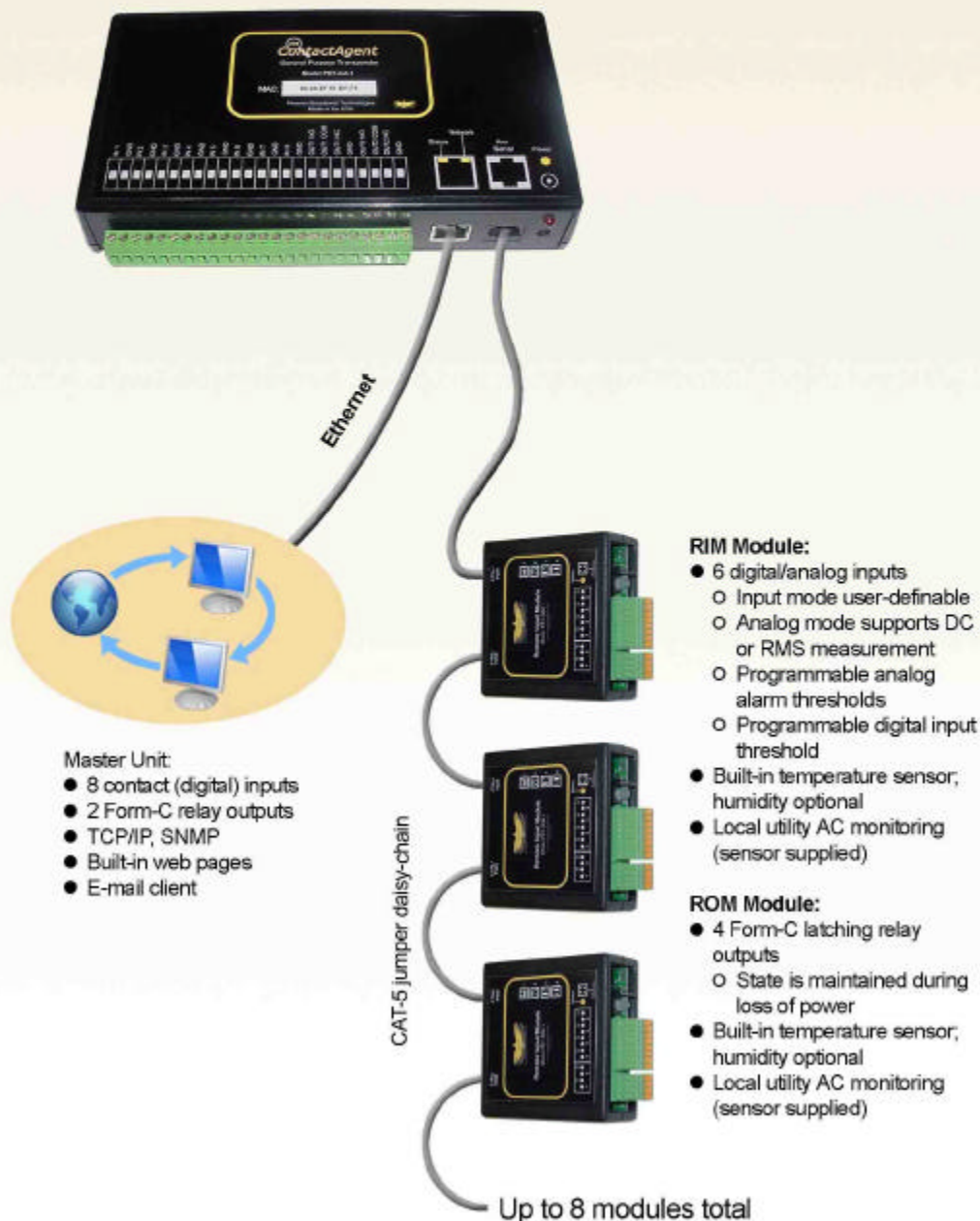
Each of up to 4 additional ROM modules adds 4 additional remotely controllable Form-C relay contacts. The relays are mechanically latched, so they maintain their state during a system power loss. The ROM also contains point-of-use temperature and humidity (option) sensors.

The *ContactAgent* system is fully programmable and remotely operable, via either the built-in web pages or via its industry-standard SNMP interface. All inputs can be individually configured to generate alarms under user-defined conditions, and an email client can be configured to send alarm messages to up to 3 e-mail addresses.



## Point-of-use architecture

*ContactAgent's* modular, expandable architecture lets you place measurement modules close to the devices that they monitor or control, simplifying wiring, minimizing false triggering from local noise sources and optimizing the reliability of the installation.



### Web-Based Configuration & Control...

*ContactAgent's* built-in web server allows you to configure all monitoring modes and alarm thresholds easily and intuitively. Digital (contact) inputs can be individually set up to make alarms on state-changes, and the 'normal' and 'alarm' states can be user-defined. Analog inputs can be bracketed by alarm thresholds.

### User-defined Analog Scaling...

Each analog input can have individual user-defined scale factors applied. Thus, an input that varies from say, 10-12VDC, can be made to display in user-defined scaleable units, such as "5.7-9.5 dB".

### Fail-Safe Relay Outputs...

The ROM module's controllable Form-C relay output contacts are mechanically latched, which means that the contact state will not change during a loss of system power.

### SNMP Interface...

*ContactAgent's* industry-standard SNMP interface gives you complete control to monitor and manage installations and equipment without locking you into proprietary software. Most SNMP compliant manager software can easily be made to work with *ContactAgent*.

## Features

Expandable remote monitoring & control  
Works via LANs, WANs and Internet  
Very comprehensive web-based user interface  
Industry-standard SNMP interface  
E-mail system sends alarms  
Expandable input-output structure  
Contact-closure or analog inputs  
Latched relay contact outputs  
Temperature and humidity measurements

## Applications

Cable TV headends  
Cell sites & hubs  
Industrial installations  
Facilities monitoring  
Equipment monitoring  
Remote control  
Residential monitoring  
AC power line sensor

# Phoenix ContactAgent

## Master Unit

Number Inputs: 8 digital (contact closure)  
Input Electrical: 1 ma max closed-switch current  
Number Outputs: 2 Form-C contact sets;  
state not preserved on power failure  
Output Electrical: 60V max; 5A  
Slave Unit Interface: RS-485/RJ-45 connector  
Operating Power: 5VDC from supplied wall-mount power supply  
Network Interface: 10/100 ethernet  
Network Interface: 10/100 ethernet  
Protocols\*: TCP/IP; SNMP; HTTP; SMTP; DHCP; TFTP  
Size: 8"W x 4.25"D x 1.5"H (rack-mountable)

\* SNMP MIB documentation available on request

## RIM Module

Number Inputs: 6 digital/analog (user-definable)  
Analog Measurements: +/-12VDC; 0-8 VRMS  
Temperature Sensor: Standard; +/- 2 deg C accuracy from -40 deg C to +80 deg C  
Humidity Sensor: Optional; +/- 3 % accuracy from 20% RH to 80% RH +/-5 % accuracy from 0-19% RH and 81-100% RH  
Max # Units: 4 RIM modules per Master Unit  
Interface to Master: RS-485 on RJ-45 connector; power supplied via daisy chain  
AC Line Measurement: Optional; 90 to 140 VAC, RMS, sine, 50/60Hz

## ROM Module

Number of Outputs: 4 Form-C contacts; state preserved on power failure  
Output Electrical: 60V max; 2A  
Temperature Sensor: Standard; +/- 2 deg C accuracy from -40 deg C to +80 deg C  
Humidity Sensor: Optional; +/- 3 % accuracy from 20% RH to 80% RH +/-5 % accuracy from 0-19% RH and 81-100% RH  
Max # Units: 4 ROM modules per Master Unit  
Interface to Master: RS-485 on RJ-45 connector; power supplied via daisy chain

## Accessories

Rack-mount Bracket (RK-1)  
Humidity Measurement (RIM/ROM only)

